



A Weekly Update  
For The Employees of  
North Central Health Care



# NEWS YOU CAN USE



## WEEKLY CONNECTION WITH GARY OLSEN

Well, once the football season starts, summer is officially over for me, and fall begins. I say this every year: **Fall is my favorite time of the year!** I like the cooler weather and soon to be changing leaves, but most of all, I really LOVE football season and watching my favorite team the Green Bay Packers. As you know, every year I like to make my annual Packer predictions. I have very high expectations for the Packer team this year. I said last year that

Jordan Love was going to be a good quarterback as he took over for Aaron Rodgers, and we saw that. Love did such a great job last year that he landed a huge contract extension that made him the highest paid quarterback in the league. I feel as if Jordan Love demonstrates many of our CORE values of Dignity, Integrity, Partnership, and Continuous Improvement.

Well, here are my predictions for this year's Packer team. I predict they will go 11 and 6. We will finally beat the San Francisco 49ers during regular season play and we will be a wild card team as we make the playoffs. I still think Detroit will win the division, but not do so well in the playoffs. We will make it to the NFC Championship game and lose again to the San Francisco 49ers. This makes me so sad to predict. Then I think it will be a rematch of the Kansas City Chiefs and the San Francisco 49ers in the Superbowl with San Francisco winning. *(That hurt to type.)*

Well, we will see how the season goes. I just know I am going to enjoy watching the games. I will follow up at the end of the season to see how well my predictions went. Allow me to give all of you a little advice...if you have followed my predictions over the last couple of years, you know not to take them to Vegas because you will be out the money you use to bet on my predictions.  
:) Go Pack Go!

*Gary D. Olsen*  
**Gary Olsen**  
Executive Director

*(P.S. Gary wrote this prior to Friday's game and has informed the NYCU that he reserves the right to alter his prediction...LOL...)*



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Person-Centered  
**Shout**

**out**



**Lisa Borth, MVCC**

For picking up others trash and keeping areas clean. Thank you!  
**Shared By:**  
**Jessica Meadows**



### Occurrence Reporting Hotline

**x4488 or 715.848.4488**



Only significant or sentinel events requiring immediate notification to this hotline.



### WELCOME JENNY VEDDER TO THE NCHC TEAM! Manager of Adult Protective Services

NCHC is pleased to introduce and welcome Jenny Vedder as Manager of Adult Protective Services. Jenny has experience as an independent owner/operator for adults with high level behaviors and high medical needs. She also previously worked in community residential care at Inclusa before moving to provider relations and contracting.

Jenny has a cat and an African Gray Parrot. She enjoys being outside as much as possible with gardening, kayaking, camping, and hiking. She also loves to travel, cook, bake, and try new foods and restaurants wherever she goes. Welcome to the NCHC team, Jenny!



### PHOTO OF THE WEEK



## North Central Health Care

### FALLING INTO RECOVERY EVENT Community Outreach

Jennifer Wescott and Tiara Bonilla attended a community recovery event this past weekend called Falling Into Recovery. They shared NCHC program information and resources and received a lot of interest in NCHC programs during the event. They offered information to provide the right resources for the community! Great work team!





# TWO IT UPGRADES COMING THIS WEEK!

Please Review This Notice for Upcoming Computer Upgrades

## 1. WINDOWS 11 UPGRADES

Last week, CCITC started Windows 11 upgrades in the Pharmacy and Crisis. These began as a manual push to upgrade in which CCITC was onsite assisting users/devices through the upgrade process. As they move forward, Windows 11 upgrades will be pushed out to your computers automatically over a period of time and each user can accept the upgrade or postpones it when prompted.

### What Can I Expect with the Windows Upgrade?

Windows 11 will download in the background when you are online, you will then receive a prompt letting you know when it's ready to reboot and apply. The reboot to apply the changes typically takes about 20 minutes to complete but may take up to an hour. You should be able to click "later" on the pop-up when needing to re-boot if you were to be in the middle of something.

### Find Resources and Knowledge Base Articles

CCITC has published Knowledge Base Articles on TAG to include a few of the key visual and functionality differences between Windows 10 and Windows 11. You can find them here at <https://teamdynamix.co.marathon.wi.us/TDClient/298/Portal/KB/ArticleDet?ID=21035>.

Topics include:

- Windows 11 has a centered task bar
- Windows 11 uses snap layouts
- Windows 11 has a different start menu
- Windows 11 allows for multiple desktop usage
- Windows 11 has a new way to "copy and paste"

Some things you may experience are the settings for sound and Internet connections are now one button that have a pop up menu. Other subtle changes to Windows are that the File Explore and Notepad now have a tab feature when you open up multiple folders or files.

### Need More Information or Having Trouble with the Windows Upgrade?

Check out the Knowledge Base Articles above or contact the CCITC Helpdesk 715.261.6710, x6710 or email [IT\\_HELPDESK@co.marathon.wi.us](mailto:IT_HELPDESK@co.marathon.wi.us).

*\*\*If you are unsure whether you have already received this Windows 11 upgrade, you can check which version you have by typing in WINVER in your taskbar search, click enter, and a window will pop up showing you which version you are currently running. (see below)*

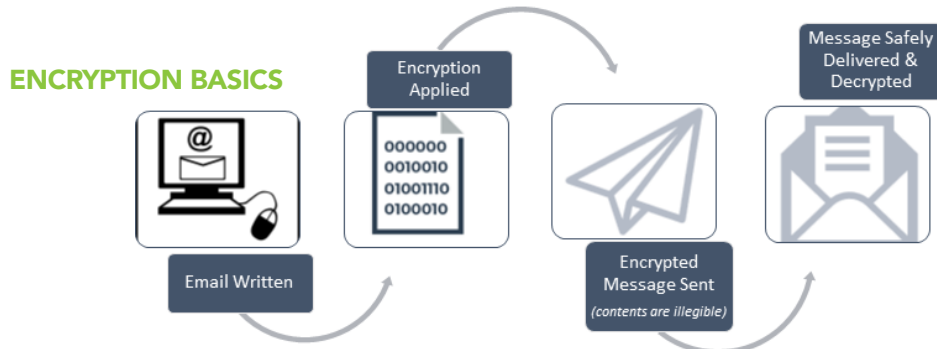


## 2. ENCRYPTION UPGRADES

This week, CCITC will also be rolling out a new email encryption solution. They are discontinuing the Cisco IronPort for email filtering and will be using Microsoft's solution. This upgrade will provide more e-mail protection, security, and filtering against things like phishing. Additionally, the tool will be available for everyone and they won't need to be added to a special licensed group to use the encryption option. When using the new solution, you can simply type the keyword (SECURE) in the subject line to encrypt emails.

In addition, when creating emails in Outlook (depending on your toolbar settings), you will also see an option for "sensitivity labels," which is another way to encrypt emails without adding a keyword in the subject line.

There are more ways to encrypt the message, so check your NCHC email for the great tip sheet from CCITC. The recipient's experience when receiving an encrypted e-mail is much improved over the current process. The Tip Sheet will also be saved in the NCHC Information Folder on the Odrive.



For questions related to secure email, please contact the CCITC Helpdesk 715.261.6710, x6710 or email [IT\\_HELPDESK@co.marathon.wi.us](mailto:IT_HELPDESK@co.marathon.wi.us).



# ACCESSING THE TAG PORTAL JUST GOT EASIER!

Reporting non-urgent IT issues and requests at any time, day or night.

To streamline your access to IT support, CCITC has added a shortcut to the TAG portal on your desktop that looks like the icon shown to the right. Give it a try! Prefer a direct link? Bookmark this URL for quick access: <https://teamdynamix.co.marathon.wi.us/TDClient>



**Need to check the status of your request? Click here** (points to 'View Your Tickets')

**Find out what updates we'll work on in here** (points to 'Outages and Maintenance')

**Learn new things, check out the KB** (points to 'Knowledge Base')

**How to create a service ticket in TAG** (points to 'Request A Service')

**If you don't see your name, you're not logged in.** (points to user name 'Choua Khang')

**Most requested services are on the front page** (points to 'Popular Services')

## What is TAG and When Should You Use It?

Use TAG to report non-urgent IT issues and requests at any time, day or night. The IT Help Desk will respond to TAG requests during normal support hours of Monday-Friday, 7:00 a.m. – 4:30 p.m. For urgent assistance, please contact the CCITC Helpdesk directly at 715-261-6710 (or x6710).

## Need More Information?

Check out the Knowledge base articles for detailed instruction on using TAG. Have Suggestions for Improving the TAG Portal? Submit your ideas via a TAG request or contact the CCITC Helpdesk 715.261.6710 or x6710.



Marathon County Employees Credit Union

# See MCECU For All Your Financial Needs!

**How does a cow balance his checking account?**

**With a cow-culator.**



**Proudly serving Health Care Center Employees & their Families since 1965**

**Already a member: Thank you!**

**Not a member: Contact us today!**

**[www.mcecu.org](http://www.mcecu.org)  
715 261-7680  
[cuteller@co.marathon.wi.us](mailto:cuteller@co.marathon.wi.us)**

**400 East Thomas Street  
Wausau, WI 54403**



# WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA  
OPEN TO ALL NCHC & WAUSAU CAMPUS EMPLOYEES

MONDAY – FRIDAY

**Grab-N-Go 8 am – 6:30 pm**

The Employee Cafeteria is Closed.

**Lunch 10 am – 2 pm**

**Soup, Salad Bar & Hot Food Bar**  
Soup Served until 6:30 pm or until sold out.

WEEKDAY SALAD BAR &  
HOT FOOD BAR \$.45/OUNCE

## Daily Hot Sandwich Menu

FEATURING DAILY SPECIALS LIKE GRILLED BEEF & CHEDDAR, CHEESEBURGERS, BBQ SANDWICHES, TUNA MELTS, PIZZA & MORE!!  
Make your own cold or hot sandwich with fixins' OR self-serve at the salad bar.

## SEPTEMBER 9 – 13, 2024

DESSERT SANDWICH SOUP MAIN ENTRÉE

MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
Homestyle Meatloaf Baked Potato Broccoli	Honey Mustard Chicken Rice Pilaf Beets	Breaded Pork Chop O'brien Potatoes Mixed Veggies	Mac & Cheese & Ham Green Beans	Chicken Lasagna Breadstick Broccoli
Chef's Choice	Cheesy Cauliflower Soup	Chili	Beef Noodle Soup	Cream of Broccoli Soup
Chef's Choice	French Dip on a Hoagie w/ Au Jus	Breaded Fish on a Bun	Hamburger with All the Fixin's	Tachos (Loaded Tater Tots)
Brownie	Frosted Chocolate Cake	Strawberry Yogurt Pie	Dump Cake	Cherry Delight

## SEPTEMBER 16 – 20, 2024

DESSERT SANDWICH SOUP MAIN ENTRÉE

MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
Baked Drumstick Mashed Potatoes & Gravy Parslied Carrots	Chicken Pasta Alfredo Beets Bread Stick	Smoked Pork Loin/BBQ Sauce Baked Sweet Potato Buttered Peas	Ranch Meatloaf Garlic Pasta Zucchini & Tomatoes	Battered Fish Country Style Fried Potatoes Creamy Coleslaw
Chef's Choice	Potato Soup	Minestrone Soup	Beef Vegetable Soup	Split Pea Soup
Chef's Choice	Egg Rolls	Chicken Bacon Flat bread Pizza	Baked Turkey Berry Wrap	Taco Bar
Mandarin Oranges	Chocolate Peanut Butter Bar	Fruit Crisp	Monster Cookie	Blueberry Delight



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**Lunch 10 am – 2 pm**

**Soup, Salad Bar & Hot Food Bar**  
Soup Served until 6:30 pm or until sold out.

WEEKENDS

Employee Cafeteria is Closed





# THE BISTRO

**NOW OPEN 7 DAYS A WEEK! | WEEKDAYS 7:30AM - 3PM | WEEKENDS: 9:30AM - 5PM**

THE BISTRO WILL BE CLOSED ON WEEKENDS FROM 1-1:30PM TO ACCOMODATE STAFF BREAKS

\*HOT FOOD IS AVAILABLE AT THE BISTRO DAILY UNTIL 2:30PM \*



## SPECIAL OF THE WEEK

### *Barbeque Pork Panini*

SEASONED BBQ PORK  
COLESLAW | CHEDDAR | ONION

## LATTE OF THE WEEK

### *Cinnamon Maple*

Rich espresso, steamed milk, and notes of maple syrup, finished with cinnamon for a can't miss Autumn latte.

**\$1 OFF LARGE LATTES EVERY MONDAY!**

*\*Please note: All sales subject to Sales Tax.*



### *Ice Cream*

ICE CREAM CONE .....1.50  
ICE CREAM SUNDAE .....2.25



### *- build your own -* **BREAKFAST SANDWICH**

EGG + CHEESE .....3.00  
EGG, MEAT + CHEESE .....4.00

#### PICK YOUR BREAD

CROISSANT | BAGEL  
ENGLISH MUFFIN

#### PICK YOUR MEAT

HAM | SAUSAGE | BACON



Come together with your colleagues to stay informed and connected.

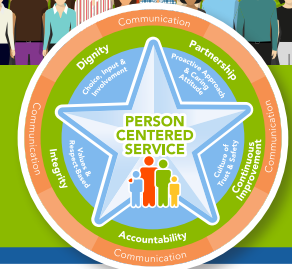
Fall 2024

# EMPLOYEE UPDATES



## Join Us for Fall Employee Updates

Sessions offered September 30 – October 3



Presented by  
**GARY OLSEN,**  
EXECUTIVE DIRECTOR

Scan with Your  
Smartphone Camera App  
to Register!



If you are unable to attend in-person, a video will be available after the final session.

Employees can make arrangements to attend one of the in-person sessions by registering in UKG Learning.

**MON, SEPT 30**    **WAUSAU CAMPUS**  
3:00 pm MVCC  
Community Room

**TUES, OCT 1**    **MERRILL CENTER**  
12 Noon Conference Room  
**PINE CREST**  
2:00 pm Classroom

**WEDS, OCT 2**    **WAUSAU CAMPUS**  
6:15 am MVCC  
Community Room  
10:30 am MVCC  
Community Room

**THURS, OCT 3**    **ANTIGO CENTER**  
3 pm Conference Room

## Register Today in UKG Learning!